



## Wellness Reimbursement Account FAQ and Eligible Expenses

### **How will I receive reimbursement?**

In your weekly paycheck.

### **Is reimbursement taxable?**

Yes. Reimbursement is taxable.

### **How do I submit for reimbursement?**

Through the Optum Financial app or online portal.

### **What is the turn-around time to receive reimbursement?**

Optum Financial processes most requests within one week. Employees can expect to receive reimbursement of approved expenses within two weeks of the date submitted.

### **Is my spouse eligible?**

No. The Wellness Reimbursement Account is for employee expenses only.

### **Does that mean I can't submit my family membership?**

Employees can submit their family gym membership as long as they are also a member.

### **Can I submit my gym membership monthly?**

Yes. Employees can choose how frequently to submit.

### **Who can help with questions?**

Contact the benefits department at [HRBenefits@gfs.com](mailto:HRBenefits@gfs.com) or 800-968-7500 for questions on eligibility.

Contact Optum Financial at 844-744-0375 for questions on denied requests and status of your reimbursement.

### **Can I use my Optum Financial debit card to pay for expenses or services?**

No. Your Optum Financial debit card can only be used for eligible HSA or FSA healthcare expenses.

### **I am a new employee, do I have to sign up?**

No. You are automatically enrolled. GFS will fund new employees Wellness Reimbursement Account within 30 days of their hire date. The amount is prorated each quarter based on the date of hire.

\$500 for hire dates from 1/1 – 3/31

\$400 for hire dates from 4/1 – 6/30

\$300 for hire dates from 7/1 – 9/30

\$200 for hire dates from 10/1 – 11/30